

Swimming Lessons Terms and Conditions



TERENURE COLLEGE
SWIMMING POOL

Classes

- Class numbers are projected target figures (from 3 to 12) and are not guaranteed. If an unforeseen situation arises where an Instructor is absent and we cannot organise a replacement Instructor, classes may be joined if considered appropriate by management. In rare occasions the class may be cancelled. For this reason, the Instructor of classes may fluctuate at times.
- Class sizes may be affected if an individual is re-graded to a higher or lower level, where another smaller class is not available to that person.
- Lessons are in 45-minute timeslots, which is inclusive of a recreational settling-in period.
- In the event of pool closure, pool management will offer credit to your account for that missed lesson. No refunds will be given.
- Children must be 4 years or older to participate in our lessons and no older than 7 years of age to participate in our level 1 class.
- For children under the age of 8, parents/guardians are required to remain in the spectator's area during lessons. For children under the age of 12, parents/guardians are required to remain on the premises during lessons.
- For children aged 12 and over, children must be dropped off and collected promptly from our reception area. Parents/guardians are advised to remain on the premises.
- Children over the age of 8 must use gender-specific changing rooms, suitable to their gender.
- You give your consent for first aid and lifesaving treatment to be given to your child and for your child to be taken to hospital in an emergency.
- Parents/guardians are not permitted entry onto the pool bank at any time and should not distract an Instructor during a lesson.

Re-enrolment / Booking

- All children must be re-enrolled during the dates specified by pool management to secure the space for the following term. It is the responsibility of each parent/guardian to know when children are to be re-enrolled. Terenure College Swimming Pool will NOT personally notify parents/guardians to ensure their child is re-enrolled.
- Children who are not re-enrolled during the specified rebooking period will lose their space. No exceptions.
- Payment must be made in full at the time of booking in order to secure spaces. Lessons that are not completed by choice or non-attendance are not refundable or transferable without exception. Pro rata credit notes will be issued on presentation of medical certificate only.
- There is a 14-day cooling-off period from the day of your booking, during which time you can avail of a pro rata refund (less 5% administrative costs). Refunds will not be issued for lessons missed; similarly, there will be no make-up lessons for classes missed.

Movement / Progressions

- Every effort is made by the Swimming Team to provide the best instructions for each child at the right level. Instructors do their best to ensure children move through levels as soon as they are ready. We operate a continuous assessment basis for every student in the interest of fairness. Progressions will depend on availability in the next level.
- Children are rebooked first into the same day, time, and level that they currently swim at, if your child progresses a level and the next level class is at capacity you will be offered an alternative timeslot. Where no alternative time is available the child will have to remain at the same level until a space becomes available.

Further guidelines

- Bullying in any form will not be tolerated in accordance with our child protection and safeguarding policy. Children who misbehave will be asked to leave the lesson. Any future return will be at the discretion of the management.
- Parents/guardians are responsible for children in the changing rooms and shower areas and should be supervised at all times.
- No responsibility will be taken by Terenure College Swimming Pool or its staff for lost, damaged, stolen items, or moved property. Valuables should never be left unattended.
- Swimming hats must be worn by all participants entering the pool. Showering before entering the pool is expected. Arm bands are not supplied for swimming lessons but are available for purchase from our reception desk.
- The use of photographic and video recording equipment is not permitted on site, unless prior permission from the management has been sought.
- Parents/guardians should be considerate of other patrons in the length of time their children spend in the showers. Reserving showers is not permitted. Shampoos and shower gels are not to be used in the pre-shower area.
- Children feeling unwell or suffering from any infections or ailment must not attend swimming lesson.